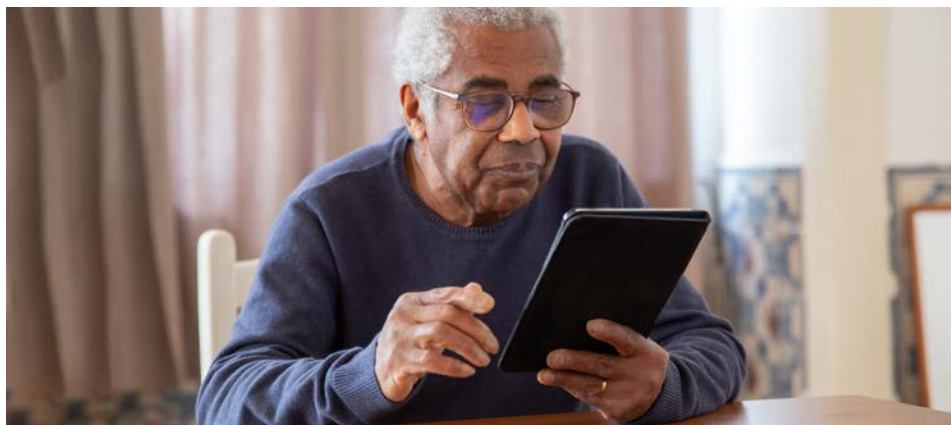




CAPITAL HEALTH
CARE NETWORK

THE COMMUNICATOR
SUMMER/FALL 2023



Reviews Help Us Tell Our Story

Reviews are an important tool that consumers often use to decide if they want to use a service or even to contact a business to learn more.

Capital Health is dedicated to asking our residents, patients, clients, families, and partners to review us to help people choose us in the future. We've made it easy to leave online feedback on our websites:

Senior Care & Senior Living

Visit capitalhealthcarenetwork.com

- Navigate to location's page.
- Look for "Provide Feedback."

Have Gmail? Please leave us a Google review! If you don't have Gmail, you can still write a review.

Review these communities on capitalhealthcarenetwork.com:

Senior Care

- Carriage Inn of Steubenville
- Gables Care Center
- Meadows of Cadiz
- Meadows of Scioto
- Sunnyslope Care Center
- The Oaks of West Kettering

Senior Living

- Gardens of Scioto
- Villas of Scioto
- Northtowne Senior Living

Home Care & Hospice

Visit capitalhealthhomecare.com

- Click agency under "Locations."
- Look for "Our Reviews" button.

Have Gmail? Please leave us a Google review! If you don't have Gmail, you can still write a review.

Review these agencies on capitalhealthhomecare.com:

- Home Care Ashtabula
- Home Care Dayton
- Home Care Dublin
- Home Care Steubenville
- Hospice (*found under Services*)

Home Care Concierge

Visit capitalhealthhomecareconcierge.com

- Navigate to "Testimonials" under "Why Choose Us."

Have Gmail? Please leave us a Google review! If you don't have Gmail, you can still write a review.

We Value Feedback From Our Staff

Hey Capital Health Staff!

Do you find your job rewarding? Is your team of co-workers like family to you?

We would really appreciate it if you would let others know why you enjoy working with your community or agency within Capital Health Care Network and leave a review for our organization.

This will help us recruit other team members like you who will make a difference in the lives of the seniors we serve.

Please consider leaving an employment review on the following sites:

Indeed.com

- Click on "Company Reviews."
- Search for your location and/or "Capital Health Care Network."

Glassdoor.com

- Sign up for an account or sign into your existing account.
- Click "Companies."
- Choose "Write A Review"

Greetings!

In my last article, I announced the winners of the Values at Work awards throughout our company. It was an honor for me to spend time with the winners, enjoy a nice meal together, and celebrate their accomplishments. Each of the winners were selected by their peers as a great co-worker. It got me to thinking, what do these winners have in common, and can I learn anything from them to make myself a better coworker?

With a little research, I gathered some tips on how to be a good co-worker:

Practice active listening: When your coworker feels like you pay attention to what they have to say, you are showing them respect. People like feeling that what they say is important and valuable. By practicing active listening, you can show your coworkers that you are understanding them. Do this by nodding and making eye contact as they speak. Another important aspect of active listening is recapping what they have to say and asking important follow-up questions.

Set aside time for others: Giving others your undivided attention when they need you is one way to show people you care. Set aside a few minutes in your workday to connect with your coworkers. Make it evident that you have enough time for them by focusing on the present moment.

Offer support to a coworker in need: If you ever notice a coworker struggling, see how you can help them. You can do this by offering to help or being someone they can talk to. Listen to their problem and try to think of solutions to help them overcome their challenges.

Keep conversations positive: Rather than discussing controversial topics, keep conversations light and fun in the workplace. Talk about things like your hobbies, families, pets, or upcoming activities. Make an effort to look at things in a positive way and influence others to do the same.

Thanks for taking the time to read my article!



KEN BERNSEN,
President

Employee Recognition

Vote for a team member who displays our Values! We pride ourselves on providing quality care and these values become the foundation for how we achieve our goals.

.....

OUR VALUES

Compassion

We approach others with an open heart and understanding.

Leadership

We will inspire others to set high standards.

Respect

We respect others and the contributions they make and will treat them with dignity.

Gratitude

We are grateful for the responsibility and opportunity to make a positive impact in the lives of senior adults.

OUR VISION

Capital Health Care Network will lead the senior health care industry by providing solutions that help seniors to age on their own terms.

OUR MISSION

At Capital Health Care Network, seniors will...

- Enjoy a safe environment
- Receive quality healthcare
- Gain opportunities for spiritual, social, and intellectual engagement

EMPLOYEE OF THE MONTH - 2023 WINNERS

Each month, we honor a team member from each of our locations who displays our Values: Compassion, Leadership, Respect, and Gratitude. We pride ourselves on providing quality care and these values become the foundation for how we achieve our goals.

Capital Health staff: Have you noticed someone display our Values? Contact your Administrator to nominate them for Employee of the Month!



	EMPLOYEE OF THE YEAR	FEBRUARY	MARCH	APRIL	MAY	JUNE
Carriage Inn of Steubenville/ Carriage House	Stacey Eakle	Lacy Hazelip	Bonnie Martin	Russell Taormina	Kim Blake	Lynn Houyouse
Gables Care Center	Kristen Pease	Ameida Cunningham	Amanda Howard	Alicia Gregory	Sheila Custer	Kristy Dombroski
Meadows of Cadiz	Laurie Ellis	Bobby Lapanja	Christina Burrows	Dominique Buonamici	Jessica Sowinski	Rebecca Ames
Scioto Community	Nannoh Francis	Nina Grimm	Tim Blankenship	Kelly McCoy	Erika Jordan	Annie Steele
Sunnyslope Care Center	Kelly Kustrin	Nicole Villwock	Jessica Stewart	Justice Watkins	Angel Wilson	Adriann Nedrow
The Oaks of West Kettering	Tiffany Cobbins	Rebecca Lundberg	Anthony Smith	Deantre Rainey	Dawon White	Dayna Farr
Home Care Ashtabula	Leanne Frampton	Jessica Rivera	Lisa Barbian	Rebecca Candow	Mellonie Platko	Bonnie Todaro
Home Care Dayton/Hospice	Wes Rosencrans	Pam Vincent	Sandy Long	Lauren Bossi	Debbie Haussman	Mariah Johnson
Home Care Dublin	Hang Nguyen	Stephanie McClure	Sydney Lasiter	Jeff Howard	Khadijah Jalloh	Hang Nguyen
Home Care Steubenville	Necole Hritz	Lisa Phillips	Connie Cris Smith	Shannon Maragos	Cory Harless	Abby Manni
Home Care Concierge	Emily Haverfield	Monica Burbridge	Timi Ademodi	Jonae Mickens	Monica Burbridge	Danielle Daniels
Corporate	Stephanie Rich	Pam Cooke	Mandy Craig	Jana Smith	Sarah Safreed	Sarah Manning

ACCOLADES TO OUR STAFF

Meadows of Scioto

Lillie G. - March 2023

I want to let you know this is the best place ever. It's clean, the food was good and they really took good care of my husband. If you need a great place for a loved one, this is the place. All the staff people are great, even the cleaning ladies. Thank you very much for easing my mind when I was at home.

Gables Care Center

Betty R. - March 2023

My husband was at Gables for skilled care services. The facility was clean, great food, pleasant staff, fantastic therapists. Everyone was so nice. My husband made such great progress in a short amount of time and I think that is because of the great care. Everyone was so helpful and jumped in to do what was needed. I will recommend Gables to everyone.

Carriage Inn of Steubenville

Nancy W. - July 2023

I like the residents and I love the employees. Everyone here is so nice. I will miss everyone, the staff and all of my friends. While I was here, I enjoyed activities, talking with everyone, and sitting in the lounge playing cards. I especially liked the two nurses, Mandy and Brooklyn, they were both so sweet and nice. Vicki, in social services, has helped me so much. I appreciate Pam, Sonnie, and MaryLou in activities. They are very friendly and helpful.

Meadows of Cadiz

Ruth D. - April 2023

Everyone was nice. Thankful for the care I received in the facility.

Sunnyslope Care Center

Norma - July 2023

I've always liked it here at Sunnyslope. I worked here at Sunnyslope from the 1960s until I retired in 2003. I guess it feels like Sunnyslope is my second home.

Carriage House

Cynthia W. - July 2023

My siblings and I moved our parents into Carriage House on a weekend recently. The LPN, Kelli, went above and beyond getting them settled in. The amount of paperwork she needed to do was astronomical. She came in both Saturday and Sunday, the entire day, to complete everything for them. My parents' medicines are complex, and she worked closely with me to make sure they were correct. The staff was incredible with my parents. They took their time talking with my parents, introducing themselves and making them feel welcome. I know my parents are getting good care, as they are reporting back to all of us in our family, and the food is good.

Capital Health Home Care Ashtabula

Brittani N. - May 2023

This company is great and working with their liaison has made it super easy. She is very outgoing and nice. Sending referrals is a simple process and I'm always hearing positive feedback from residents on their home-healthcare experience.

Northtowne Senior Living

Mary A. - June 2023

Stacy was the best. She was very helpful and understanding of my situation. I wasn't able to get the apartment this time, but she reassured me to certainly try again. I would highly recommend them.

Home Care Staff Updates



John Fregonara

Capital Health Home Care Concierge Client Services Liaison

Home Care Concierge welcomed John as our Client Services Liaison in May 2023. John is new to our industry, coming to us from the staffing department of a large logistics company in Columbus. John is a graduate of West Virginia University with a bachelor's degree in Sport and Exercise Technology. John had always planned to get into the health-care industry, and we are thrilled that John chose Capital Health. When not at work, John enjoys the outdoors including hiking, running, and disc golf. We are so excited to have

John on our team and look forward to his contributions with both recruitment of staff and bringing in new clients.

Fun fact: He can speak and understand basic German.



Divna Majstorovic

Capital Health Home Care Ashtabula & Solon Liaison

We are thrilled to welcome Divna to our sales team! Divna comes to us with many years of sales experience. Divna has primarily worked in the skilled-nursing industry and most recently was working in sales with a private-duty company. Professional colleges in the health-care community light up when we tell them we have added Divna to our team. We look forward to all the ground she will cover in the Solon/Cleveland market. Divna has a

kind, genuine personality, with a drive to do well and we know she will serve our seniors well.

Fun fact: The first language she learned was Serbian. Divna went on to learn English by watching Sesame Street.



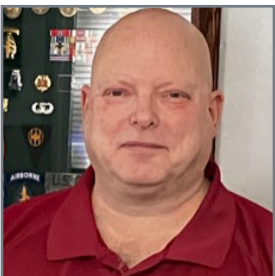
Blake Spencer

Capital Health Home Care Dublin & Home Care Concierge Liaison

We are excited to welcome Blake to our Home Care Division! Blake is serving as a liaison for both Capital Health Home Care - Dublin and Home Care Concierge. Blake is new to the industry and is eager to start his career with Capital Health! While new to the industry, Blake brings a vast array of drive and energy to the table. He has a go-get-it personality and is looking forward to making a positive impact on the lives of seniors and their

families in our community.

Fun fact: Blake has skied the tallest chairlift in North America - The Imperial Express in Breckenridge, Colorado.



Rob Liput

Capital Health Home Care & Hospice Dayton Liaison

We are pleased to have Rob join us in the role of Community Liaison for Capital Health Home Care – Dayton and Capital Health Hospice. Rob is a retired Army Officer and brings with him his service knowledge and contacts with the Dayton VA and Wright-Patterson Air Force Base. Rob previously worked as a marketer for another hospice agency and looks forward to leading our growth for both our home care and hospice. We look forward to

Rob's "out-of-the box" thinking and ideas, and his relationship-building skills. In the brief time Rob has been with us, we have already seen his contributions pay off! Rob is a welcome addition to the Dayton team!

Fun fact: Rob is an avid philatelist – a stamp collector - and has been for over 40 years, having accrued quite an extensive collection.

Taylor Takes Clinical Reins

Capital Health Home Care Ashtabula is pleased to introduce our newest team member, Taylor Gasparis, RN, DON, who joined our team in June 2023. Taylor comes with a background knowledge of home care, as she was a home health field nurse prior. Taylor is eager and excited to share her expertise with our team. Taylor brings valuable skills and fresh perspectives to our team, and we look forward to our success together.

Why did you choose a career path in senior healthcare?

I chose a path in senior healthcare because I felt it was somewhere I could truly make a difference. As my grandparents were aging, they had home care nurses throughout their last few years.

I always wanted my nursing path to make a difference to those around me. So, when it came to finding my own path in nursing, I came back to the interactions we had with their nurses and how much having those nurses around meant to them. It is truly a privilege to hear the stories of my patients and get to know them and their families.



What do you look most forward to in your new role?

In this new role I look forward to helping further the difference home care can make to the aging population. As people live longer, the need for more resources arises and some of these resources are not known to our patients. I look forward to helping the northeast Ohio community age with the best care and feel like they are in control.

What are your favorite things to do outside of work?

When I am not working, I most enjoy spending time with my family, exploring the outdoors and reading.

Two Capital Nurses Rising Through The Skilled-Nursing Ranks



Amber McKenzie



Janene Dodds

We are pleased to announce two promotions in our skilled-nursing division, as registered nurses Amber McKenzie and Janene Dodds have advanced their roles within our corporate clinical structure.

Amber McKenzie will now serve as Vice President of Clinical Services. She had previously held the title of Capital's Regional Director of Clinical Compliance. Since joining Capital in early 2023, the outcomes we have experienced from her work have been extremely impressive.

Congratulations, Amber. We look forward to watching the impact you will continue to have on the clinical operations of all of our facilities.

Additionally, Janene Dodds has advanced to the position of Regional Director of Clinical Compliance. Janene has been with Capital for nearly 15 years. During that time, she has served the company and Gables Care Center as an RN Supervisor, and since 2016, as the Director of Nursing. During her tenure as the Director of Nursing, she led two perfect or nearly perfect surveys and managed a nursing department that epitomized a culture of stability and clinical excellence.

We are very excited to see her bring this same approach of cultural excellence and clinical compliance to her new corporate role. Congratulations Janene and best of luck as you navigate through this new endeavor.

Thanks To Our Friends In The North!

The Dublin office would like to thank the entire Ashtabula Team for keeping us running over the last several months. Not only have the Ashtabula staff members jumped in at the last minute without a complaint time and time again, but they also have been so patient with our all “New-To-Capital” Team. Every single person has helped in so many ways and we cannot thank them enough!

Comments from the Dublin Team:

“So appreciative of the help and support from the Ashtabula office. I went for training, and everyone was not only welcoming, but they were also patient and thorough teachers. Thank you, Ashtabula, for your team spirit and your continued support! “

“Ashtabula was a wonderful training experience. I had the pleasure of going out with a PT, RN and LPN, all of which blew me away with their compassion and the care they exhibited for their clientele. Phyllis did a wonderful job of training me. I was very impressed with her knowledge and the care that she took explaining everything to me. Everyone in the Ashtabula office was warm, kind, and caring.”

“I cannot thank the Ashtabula office enough for all their help. All the staff has helped with authorization, odd OASIS issues, and just general help when I need to pick someone’s brain related to a certain new issue/concern that arises. The support from everyone has been wonderful. Sincere thank you!”

Senior Living Staff Update

Introducing: Stephanie Cooper

Please join us in welcoming Stephanie Cooper to the role of Director at Gardens & Villas of Scioto. Stephanie brings to us a background in social work, marketing and sales, and activities and operational oversight in both skilled nursing and assisted-living communities. Stephanie has a passion for seniors and brings a positive, upbeat spirit, while striving to make the daily lives of our senior-community members joyful. In the short time that Stephanie has been with Gardens & Villas of Scioto, we have seen a positive energy in the community, with residents more involved, engaged and enjoying new activities. We are excited to have Stephanie as a leading member of our team!

Why did you choose a career path in senior healthcare?

It sounds cliché, but I love helping people, especially the aging population. It is far more rewarding than I could have imagined, having been a Director of Social Services for a number of years, performing a few other roles on the skilled nursing facility side and having been an Assisted Living Administrator. I just enjoy supporting my team and helping our residents. Over the course of the last 17 years, I have continued my education and gained vast amounts of experience, while taking care of some of the best people I've ever known. I continue to learn new things daily and still love what I do. Despite the struggles and setbacks we have faced recently in healthcare, and while experiencing really trying times, I know without a doubt that I have never regretted my choice to work with our seniors and I look forward to continuing this for many years to come.

What do you look most forward to in your new role?

Continuing to give each resident the care and dignity that they deserve. Making their home and surroundings as enjoyable as possible. And of course, growing census!

What are your favorite things to do outside of work?

Flower gardening is a passion of mine. I try to do it all seasons throughout the year.

Quality Excellence Award Home Health Winner



Congratulations to Capital Health Home Care for being presented with the Quality Excellence Award by Homecare Homebase. Each year, Homecare Homebase presents awards to recognize customers who exemplify exceptional care and commitment to the patients they serve. Billi St. Clair, Director of Regulatory Compliance for Capital Health Home Care & Hospice, was on hand in Dallas, Texas, in June 2023 to accept the honor! Billi works alongside our leadership and clinical teams at all of our home-care locations, driving our staff and agencies toward quality excellence in outcomes and care delivery. All of our home-care locations currently are rated between four and five stars in quality patient care. We are excited to have earned this recognition and are proud of all of our team members for the care and commitment they exhibit daily in serving our senior population.

“I am so proud of our home-care team for being recognized for the Quality Excellence Award presented by Homecare Homebase,” said Kara Bernsen, Chief of Network Services and an owner of Capital Health Care Network.

“It is a testament to the top-notch and tenured team of clinicians and professionals I am grateful to work with. They strive for excellence and really care for the clients we serve.”

Senior Care Special Events



Carriage Inn of Steubenville celebrated National Nursing Home Week May 14-20, 2023, with the theme of “Cultivating Kindness.” Each day had a different and fun theme such as “Take Me Out To The Ballgame,” Tea Party Day, Ice Cream Day, and Garden Day, which was spent outside planting vegetables and flower gardens. The week was topped off with the Annual Red, White and Blue Cookout, thanks to Shelley Newburn and Pam Carmichael! And DJ Scorpion kept them moving on the dance floor with his oldies but goodies.



Gables Care Center promoted two staff members to leadership positions this year! Christina Stull was promoted to Director of Nursing, after working three years as Infection Control Nurse, and Josie Reed was promoted to Activities Director after working five years as an aide. Congratulations, ladies!

To that end, Gables Care Center also hosted several fun events to celebrate its employees this summer! Spirit Week was fun for everyone, with different daily themes, including Twin Day and ‘80s Day!



Capital Health Care Network and Jarvis Law hosted the 8th Annual Golf Scramble at Cadiz Country Club on June 9, 2023. It was a beautiful day and a well-attended event that benefited the Alzheimer's Association. A special “thank you” to CHCN’s Community Marketing Director, Alisa DelGuzzo, for planning another successful event, and a “thank you” goes to the Capital Health staff for volunteering its time and to all our sponsors. Thanks to our participants and sponsors, \$15,600 was raised for the Alzheimer's Association!

Senior Care Special Events



Meadows of Cadiz welcomed a new Activities Director, Kerri Roghelia, in May 2023. Kerri obtained her ADCP Certification through the NCCAP and is also an STNA.

Additionally, Jessica Dean, COTA/L, CDP, CMDCP, has been a part of building the Yestercare Program to the Meadows of Cadiz Dementia Neighborhood. Yestercare encompasses client-centered care for the day-to-day journey of residents living with dementia. As a part of improving the experience for residents in the Yestercare program, as well as their families, students from the Cadiz community came together to create a beautiful display of art for our residents to see when they look out their windows.



The Oaks of West Kettering welcomed two new leaders to its team this year! Nikita Grimes came on board as the Administrator in May 2023, and Summer Garret as Director of Nursing in December 2022. The facility hosted an Open House in July 2023, to introduce them to the community as well as to showcase their new onsite hemodialysis services.

The Oaks of West Kettering also hosted a Food Truck Rally for National Food Truck Day on June 30, 2023, which was a fun event for residents and employees, as well as the surrounding community!

Senior Care Special Events



Sunnyslope Care Center hosted a Community Summer Bash Carnival on July 15, 2023.



In April 2023, Chief of Community Design and Owner, Sarah Manning, took on the additional role of Administrator at Meadows of Scioto and has done a great job of leading the team, in addition to her other functions within Capital Health Care Network.

Meadows of Scioto went all out with fun events for the residents and employees during National Nursing Home Week, May 14-20, 2023. Each department organized a day of fun with themes, including Casino Day, Buckeye Day, Hippie Day and Hawaiian Day!



Unforgettable Cause



For the past few years, our Home Care Division has been proud to support the Alzheimer's Association's Longest Day, taking place on the Summer Solstice. That date signifies that to every patient living with an Alzheimer's diagnosis, every day without a cure is the longest day. Across the regions, we host a Strike Out Alzheimer's Bowling event that is supported by our health-care partners and members of the community. We would like to thank our Ashtabula and Steubenville offices for hosting such successful events for us this year! Our Steubenville office was able to completely sell out its event, raising \$1,100 for the cause! Ashtabula has just wrapped up its second event, raising \$1,300 for this year! This is a cause that is near and dear to so many hearts and we are proud to be a part of finding a cure. #EndALZ

Sarah Manning Interview



Q: What made you decide to take over the Administrator position at Meadows of Scioto?

A: There were a couple of factors that moved me to decide to take over as an Administrator at Scioto. First and foremost, there was a need. The previous Administrator had resigned. As an owner, I wanted to see stability for the staff and residents. I was hopeful I could make a difference at the building. Secondly, the staff at Scioto is amazing. They were a major factor in my decision. It is a unique thing to be able to work alongside so many great people.

Q: Since taking over as Administrator, what has been your favorite part of your new role?

A: Well, of course it is the staff and residents! What I have found is this is something most people that have worked long term in our industry say: Every time we have a new orientation group, I say it is an honor and privilege to be able to serve our seniors. I enjoy many parts of each day while working as an Administrator.

Q: What has your career path been in the past?

A: I began my career in hiring and recruiting for Kaplan Educational Centers while living in Chicago. While in this position, I worked with Chicago Public Schools and Motorola. My next steps were into graduate school. I completed my master's at The Ohio State University as a School Psychologist. I worked in the school setting as a psychologist until 2004. At that time, our family business was shifting and I was asked if I wanted to enter. I took a temporary leave of absence, thinking if I hated it, we (my husband and daughter Abby) would return to Chicago. Obviously, I stayed here since then!

While in the family business, I began with staff education, moved into operations with admissions and marketing, and most recently was loving the design work of updating our buildings and working on the capital-asset side of the business.

Q: What is your current role like?

A: Being an administrator has given me a whole new appreciation of the work our staff do each day. It is consuming. It is hard. It is enjoyable. It is many things to me, and I am so glad I have this opportunity.

Q: Do you feel like you are making a difference in your job?

A: Yes, some days you feel amazing. Even with the challenging days, I really do enjoy spending time and comforting our residents.

Q: What is the best bit of advice you have for someone looking into becoming a Long-Term Care Administrator?

A: Look into it. If you like the residents and working with amazing people, it is a good start. Get your education -- it is more than a piece of paper; it helps you to have options in life. Any of our department managers with a bachelor's degree, I would encourage to think about it. Spend some time in the space before you decide.

Q: What is your favorite way to spend your free time?

A: Anything with my family. I like to walk for relaxation. Brunch is my favorite meal (I hate getting up early). Attending sports, dance, and horse events are frequently my nights and weekends.

Home Care Leaders Earn Ohio, National Certification

Lisa Brown, Chief Operating Officer and Leanne Frampton, Administrator of Capital Health Home Care Ashtabula & Solon, have successfully completed the Certified Executive for Home Care & Hospice (CEHCH) certification program offered through the Ohio Health Care Association. They have also passed the NAB (National Association of Long-Term Care Administrator Boards) Home & Community Based Services Examination to garner the CEHCH designation.

Ohio CEHCH is a comprehensive certification program intended to elevate the skills and professionalism of home care, hospice, and community-based services executives in Ohio, by combining national competency standards with Ohio's most comprehensive state-specific training.

The CEHCH Training Course is a combination of interactive classroom training, guided self-study, and hands-on clinical learning.

Following the four-day CEHCH Training Course, candidates must complete the NAB Examination to be awarded the CEHCH distinction. The Ohio CEHCH is awarded to candidates based on 100 percent class participation, including completion of in-class quizzes, testing, and successful passage of the NAB Examination.

The program is designed for experienced home care, hospice and community-based services executives looking for a competitive edge in the marketplace, or those interested in obtaining the necessary skills to successfully lead their organizations in Ohio or nationwide.

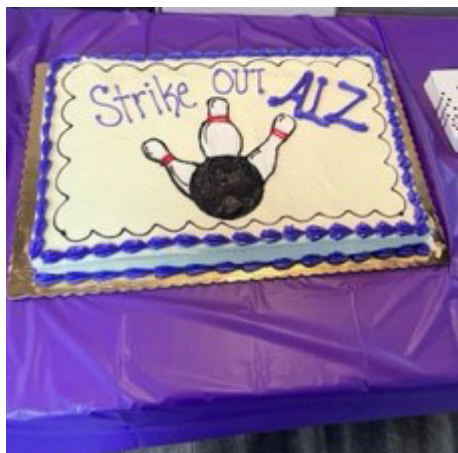
Although Ohio does not currently require certification for home care, hospice, and community-based services executives, CEHCH has aligned its program curriculum with the NAB Home and Community Based Services Examination Licensing Examination, so that credentialed home care, hospice and community-based services executives in Ohio meet national competency standards.

Lisa Brown has worked for Capital Health for the past 25 years, previously serving as a Director of Nursing and Administrator, and is currently at the corporate level, leading operations of Home Care, Hospice and Senior Living.

Leanne Frampton has been with Capital Health for five years and leads the operations of our Ashtabula and Solon Home Care agencies. Leanne has a strong background in sales and marketing and operational leadership.

Congratulations to Lisa and Leanne!

HOME CARE AND HOSPICE HAPPENINGS



HOME CARE AND HOSPICE HAPPENINGS



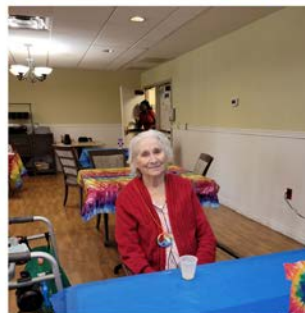
SENIOR CARE HAPPENINGS



SENIOR CARE HAPPENINGS



SENIOR CARE HAPPENINGS



SENIOR LIVING HAPPENINGS



Capital Health Assisted-Living Executive Earns Ohio, National Certification

Jamie Herald, a Steubenville Assisted Living Administrator, has completed the training program and examination for assisted-living executives in Ohio, and has been awarded an Ohio Certification.

Herald, a LNHA at Carriage House and Carriage Inn of Steubenville, has completed the Certified Executive for Assisted Living (CEAL) certification program offered through the Ohio Health Care Association (OHCA), and has passed the NAB (National Association of Long Term Care Administrator Boards) Residential Care/Assisted Living Administrators Examination to earn the CEAL designation.

Herald has worked at Carriage House and Carriage Inn of Steubenville for the past four years. She has been a manager for Capital Health Care for more than 12 years and became a Licensed Nursing Home Administrator in 2018. She holds a Bachelor of Science in Human Resources from Franklin University.

CEAL is a comprehensive certification program designed to elevate the skills and professionalism of assisted-living administrators in Ohio by providing a national certification, along with Ohio's most comprehensive state-specific training.

The CEAL Training Course is a combination of interactive classroom training, guided self-study and hands-on clinical learning.

Following the four-day CEAL Training Course, candidates must complete the NAB Examination to be awarded the CEAL designation. The Ohio CEAL is awarded to candidates based on 100 percent class participation, including completion of in-class quizzes, testing, and successful passage of the NAB Examination.

Since 2013, OHCA has trained more than 300 students nationally who have earned their CEAL designation. The program is designed for experienced assisted-living executives looking for a competitive edge in the marketplace, or those interested in obtaining the necessary skills to successfully lead an assisted-living building in Ohio or nationwide.

Although Ohio does not currently require certification for assisted-living administrators, CEAL has aligned its program curriculum with the NAB Residential Care/Assisted Living Administrators Licensing Examination, so that credentialed assisted-living executives in Ohio meet national competency standards and are well positioned for any future changes to Ohio's RCF administrator requirements. For more information about CEAL, please contact OHCA at 614-436-4154.

The Ohio Health Care Association is the largest Ohio non-profit association representing assisted-living communities, skilled-nursing facilities, and providers serving people with intellectual and developmental disabilities, caring for more than 80,000 individuals in the state. OHCA assisted-living members are also represented by the National Center for Assisted Living (NCAL), an affiliate of the American Health Care Association.

*A family of providers
committed to
helping seniors
age on their own terms.*

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